

**Welcome! We hope that you will enjoy of staying at our apartment.  
It's a good idea to read this information at the beginning of your stay.**

Our contact person in Palma is Mrs. Robbins,  
phone 0034 693 76 70 20, mail: lillemorrobins@gmail.com

- **The apartment:** this is no ordinary holiday-apartment, but a private home. The apartment from originally the 1950s, has been restored to become a nice, quiet, and comfortable place to stay. Smoking in the apartment is not allowed.
- **Power switch:** if power is off when you arrive, or the relay switches at overload, it is turned on in the box next to the front door.
- **Lock:** When leaving the apartment, and at night, at least 2 of the 3 locks should be locked. Upon departure please lock all 3. Please also lock the terrace door, when leaving the apartment.
- **The keys:**
  1. The small triangular key: street door
  2. The large key: upper lock
  3. Then the round key: the bottom lock
  4. And finally the big triangular key: the center lock
- **The terrace:** The railing is new and strong, but not high, so do not lean out over the street. Also prevent children from playing on the terrace. The parasol and cushions are in the guest room. The parasol should be packed up when the terrace is not used, and should not be put up in windy conditions. The awnings do not roll out in windy weather or when the terrace is vacated. Please bring the cushions indoors at night.
- **Bicycles:** there are 2 bikes for the free use of our guests. They must be taken to the flat by the lift, when not in use (the house rules forbid that they stand in the vestibule). NEVER turn your back to the bikes in the city or on the beach without locking them together - around a lamppost or similar - with the chain lock. Leave the bikes, luggage-baskets empty. There is a bicycle-pump and 2 helmets provided. More bicycles for rent for instance at Plaza Born or maybe in the bike-shop c/ Manacor 25.
- **Busses:** A one way ticket costs € 1.50 per person. Buy a 10-trip ticket in a tobacco shop for € 10-. Here from C/ de Manacor bus # 14 leaves for Plaza España (from where you can take a train all over the island) and # 7 runs all around the cathedral / plaza Born. The Airport Bus # 1 departs from Plaza España and costs € 3, -
- **Taxi:** Fono and Tele Taxi: phone 971 200 900 or 971 728 081. (Open 24 hours).
- **Parking:** Parking in any Spanish town is difficult, and in Palma it is as well. Parking in the streets around here is free, *within the white markings*. In the centre of Palma, you park *within the blue markings*, which require parking ticket from a nearby machine.  
BUT: There is an underground car park in C/Manacor, right here at the end of Antoni Noguera (under the park), it costs about € 5, -/ a day. That's more easy.
- **Kitchen:** As mentioned before this is a private home. There is flour and sugar and coffee in the jars. If you use something, please refill. "Mercadona" is an excellent supermarket with a

decent selection. "EROSKI" is OK for groceries, - and the largest market of Palma is located within a few hundred meters. Garbage and bottles etc. must be left into the containers in the street. In the gallery behind the kitchen you will find a vacuum cleaner, and a shopping trolley that you might need.

In the gallery are also the coffee-maker and the cooker for tea-water. Let it stay there, in order not to overload the electricity in the kitchen.

- **Temperature:** There is air conditioning in the bedrooms. Uses of electricity is included, but please switch off the air condition if you are out of the house for several hours. There are electric heaters in the apartment. You may use the stove for wood or briquettes in the dining room, but if you do so, the stove must be cleaned afterwards – or an amount will be deducted from your deposit.
- **Hot water:** Water is heated by gas in the gallery behind the kitchen. The water pump provides sufficient pressure to make the water heater operate. You can turn on and turn off the pump, eventually set the timer, but in any case it **MUST** be turned off at night, because of the noise it makes. The water is clean, but has a little taste of chlorine, so drinking water is bought in a supermarket.
- **Hair-dryer:** in the bathroom
- **Iron:** in the guestroom
- **The washing machine:** It is placed in the gallery behind the kitchen.
- **Internet:** The apartment has its own wifi (Vodafone 48D8) with code: vKKa4XdhbLrLb3  
The router is in the living room to the left of the window. The router must be turned on.
- **Phone:** apartment telephone 677 014 426 is in the glass cupboard in the living room / Code: 1784. It can be used freely, and you will buy more time in major tobacco shops / kiosks and petrol stations. Alarm 112, police 092, hospital 061, fire 080.
- **The beach:** take the south extension of Antoni Noguera, then first left and first right and straight ahead (total 1 km).
- **Palma center:** turn right at C / Manacor, cross the Avenida, and into the center (about 1.2 km). There is tourist information at Plaza España and Plaza Born. There are some maps and brochures in the glass cabinet in the living room.
- **Departure:** at departure, rubbish must be emptied, dishes washed up and put on the stand, and the apartment made generally clean. Our Mrs. Robbins will do the rest. Remember to leave our phone. Leave the key with Mrs. Robbins and get your deposit back.
  
- Thank you for your visit. Have a safe journey home.

Sincerely,

Hanne and Otto-Vilhelm Kaalund

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